|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 93% | Proportion of patients who would recommend their GP surgery | | | | | | |
|  |  |  |  |  |  |  |  |
| 97% | Proportion of patients who are satisfied with opening hours | | | | | |  |
|  |  |  |  |  |  |  |  |
| 80% | Proportion of respondents who gave a positive answer to 'Generally, how easy is it to get through to someone at your GP surgery on the telephone?' | | | | | | |
|  |  |  |  |  |  |  |  |
| 100% | percentage of patients rating their experience of making an appointment as fairly good or very good | | | | | | |
|  |  |  |  |  |  |  |  |
| 96% | Proportion of respondents who described the overall experience of their GP surgery as fairly good or very good | | | | | | |
|  |  |  |  |  |  |  |  |